



Powering Business Worldwide



SERVICE PART NUMBER: **W01-INSTAL-E51**

## **On-Site UPS Installation Service, Select 1-3 kVA UPS, 50-151 lb., USA, Outside Business Hours**

Let us do the heavy lifting! Tripp Lite's on-site UPS installation service builds a solid foundation for improved reliability, higher efficiency, reduced costs, enhanced safety, fewer repairs, quicker service and longer UPS lifespan.

Professional service helps you verify and document the proper installation of your UPS at the installation site. It also establishes a working relationship between your organization and the Tripp Lite service team, which is essential for a successful long-term deployment.

### **FEATURES & BENEFITS**

Includes:

- On-site service outside normal business hours for select 1-3 kVA UPS systems 50-150 lb.
- Travel and labor by Tripp Lite certified technician in USA (lower 48 states)
- Review of site environment, including AC input testing, with notation of abnormalities
- Unpacking, inspection and installation of UPS system, including rack-mounting
- Confirmation that UPS is securely mounted, properly configured and operational
- Basic training in UPS operation
- Log of serial numbers and UPS locations to aid asset management

Important Notes:

- Customer must complete pre-work checklist before scheduling service
- Does not include electrical installation/wiring, wall-mounting, external batteries, load testing, packaging disposal or configuration of network management card/software

See Statement of Work for more information.

### **Questions about this Installation?**



**Call Us**

+1 (773) 869-1776



**Email a Service Specialist**

techsupport2@eaton.com



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## SERVICE SPECIFICATIONS

<b>Service Type</b>	Installation
<b>Service Details</b>	One-Time, On-Site Service
<b>Product Coverage</b>	Single-Phase UPS
<b>Product Coverage Details</b>	Select 1-3 kVA UPS, Weight 50-150 lb.
<b>Scheduled Service Hours</b>	Off Business Hours (M-F, 5PM - 9PM), Weekends (Sat, Sun)
<b>Geographic Coverage</b>	US (Lower 48 States)
<b>Emergency On-Site Service</b>	No
<b>Preventative Maintenance</b>	No
<b>Number of Preventative Maintenance Visits</b>	0
<b>Travel Included</b>	Yes
<b>Labor Included</b>	Yes
<b>Parts Coverage</b>	No
<b>Battery Replacement Included</b>	No

Service availability varies by product and region. In addition, your product's warranty may include terms and conditions not described here. Refer to the warranty statement or contact Eaton for more information. More detailed information on UPS Services is available on Eaton's website.

<https://tripplite.eaton.com/support/services-3phase-ups>

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