



## Limited Factory Warranty for Tripp Lite 3-Phase UPS Products

Seller warrants the product, if used in accordance with the manufacturer’s specifications, as outlined in the owner’s manual and all applicable instructions, and as verified by Tripp Lite’s UPS commissioning service, to be free from original defects in material and workmanship. This Warranty applies for a period of:

Product Type	Region	
	Continental USA and Canada	International Markets (Not Including USA and Canada)
UPS Electronics and UPS Internal Batteries	One year from Tripp Lite UPS commissioning or 18 months from shipment, whichever is less.	Two years from Tripp Lite UPS commissioning or 30 months from shipment, whichever is less.
UPS External Batteries	One year from Tripp Lite UPS commissioning or 18 months from shipment, whichever is less.	One year from Tripp Lite UPS commissioning or 18 months from shipment, whichever is less.

If the product should prove defective in material or workmanship within that period, Seller will repair or replace the defective parts at no cost.

The product must be commissioned by an authorized and approved Tripp Lite service technician, and the applicable commissioning or maintenance documentation must be submitted to and approved by Tripp Lite, for this Warranty to be valid. If the product has not been commissioned by an authorized Tripp Lite service technician, eligible replacement parts may be provided, but ineligible parts charges and labor charges will apply based on published Tripp Lite parts pricing and time and material rates.

This Warranty does not apply to batteries sourced outside of Tripp Lite or any other components sourced outside of Tripp Lite. This Warranty is not transferable and applies to the original end-user only. This Warranty does not apply to other Tripp Lite warranty extensions or service contracts, as those products carry their own terms. Service under this Warranty can only be obtained by contacting Tripp Lite Customer Service:

- For USA and Canada: write to Tripp Lite Customer Service, 1111 W. 35th St., Chicago, IL 60609; call +1.773.869.1234, email [techsupport@tripplite.com](mailto:techsupport@tripplite.com) or visit [tripplite.com/support/help](http://tripplite.com/support/help)
- For all other regions: call +1.773.869.1313 or email [intlservice@tripplite.com](mailto:intlservice@tripplite.com)

THIS WARRANTY DOES NOT APPLY TO NORMAL WEAR OR TO DAMAGE RESULTING FROM IMPROPER INSTALLATION, REPAIR, MODIFY, START-UP, MAINTENANCE OR TESTING BY NON-TRIPP LITE DESIGNATED PERSONAL, ACCIDENT, MISUSE, NEGLIGENCE, INCORRECT OR INADEQUATE ELECTRICAL VOLTAGE OR CONNECTION, INAPPROPRIATE ON-SITE OPERATION CONDITIONS, CORRISIVE ATMOSPHERE, A CHANGE IN LOCATION OR OPERATING USE, EXPOSURE TO THE ELEMENTS, ABUSE, NEGLECT OR ANY OTHER CAUSE BEYOND THE RANGE OF THE INTENDED USE AS DETERMINED BY TRIPP LITE. SELLER MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY EXPRESSLY SET FORTH HEREIN. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES, INCLUDING ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE; AND THIS WARRANTY EXPRESSLY EXCLUDES ALL INCIDENTAL AND CONSEQUENTIAL DAMAGES. (USA: Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may have other rights, which vary from jurisdiction to jurisdiction.)